# **CHAPTER VI**

# **IMPROVE OF HGA PRELOAD FIRST YIELD**

#### **6.1 Introduction**

#### 6.1.1 Problem Description

**Problem statement:** 76% of Preload First Yield has been lost at autogrammer which is result in high NVA (Non-value-added) time, adjusted time.

Goal and Objective Statement: To improve HGA Preload First Yield from 24% to 50%

#### 6.1.2 Process Description

Autogrammer is a machine/ tester that for adjusting preload of HGA to target limits before fly and electrical testing on HGA process. Every single HGA will be first measured preload and compared to 2.65+/- 0.05 grams. Any HGA preload is out of this range, that HGA will be adjusted by an autogrammer. However, any HGA preload is between this range, that HGA will be automatically passed to next operation. The measurement and adjustment process may be repeated from 1 to 9 times, depends on preload value after adjusting. Final measurement at the tenth will be last and compares to HGA preload specification at 2.65+/-0.2 grams, any HGA preload is out of this range will be scrapped.

#### 6.2 Measure Phase

#### 6.2.1 Process Mapping

Process Map started at the beginning of HGA process and details to operations which affect to autogrammer operation. Each operation that prior to autogrammer operation included Hidden factory, Key process input variables and Key process output variables as below.

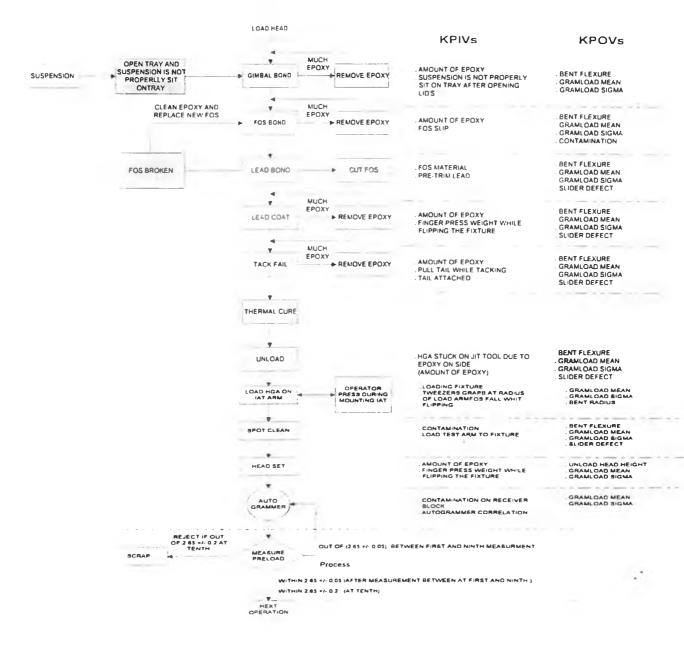


Figure 6.1 Process Mapping of Preload

#### 6.2.2 Cause & Effect Diagram

Cause & Effect Diagram is to identify, explore and graphical display and increasing detail of all the possible causes related to a problem or condition to discover the root causes. Cause & Effect diagram of % preload reduction is illustrated as below.

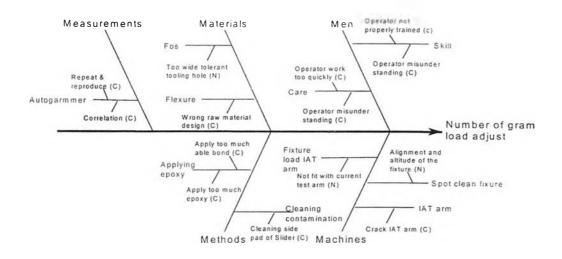


Figure 6.2 Cause & Effect Diagram of Preload.

#### 6.2.3 Rolled Throughput Yield

Rolled Throughput Yield = 24% (Out = 702/ In = 2897)

	Count	Pass
First M easurement	2897	702
Bend 1	2195	1198
Bend 2	997	636
Bend 3	361	280
Bend 4	81	61
Bend 5	2 0	8
Bend 6	12	6
Bend 7	6	1
Bend 8	5	5
Bend 9	0	0

Table 6.1 Number of adjustments at autogrammer

## 6.2.4 Cause and Effect Matrix

Cause & Effect Matrix is used to relate and prioritize X's, scored as to relationship to outputs, to customer and Y's, scored as importance to customer, through numerical ranking by using the process map as a primary source. For preload Cause & Effect Matrix is illustrated as below.

Process step	Process input	Preload mean (10)	Preload sigma (40)	Total (50)
Tail attached	Tail attached	9	16	25
Autogrammer	Correlation	2	20	22
Spot clean	Clean contamination	5	16	21
Autogrammer	R&R	3	16	19
Lead bond	Lead bond	5	12	17
Load IAT	IAT mounting	3	8	11
Unload HGA	HGA stuck on Jit tool	1	8	9
Fos bond	Fos slip	5	4	9
Gimbals bond	Open flexure tray's lic	11	4	5
Gimbals bond	Amount of epoxy	1	4	5
Load IAT	Hold HGA at radius	1	2	3
Head set	Load HGA	1	2	3

## 6.2.5 Gage R&R

Gage R&R did on autogrammer that was already confirmed on Correlation and Calibration. Operators who measured to parts were well trained as well. One autogrammer and two operators measured the preload of 10 HGAs, repeated 2 times/HGA. The procedure is as below:

<sup>&</sup>lt;sup>9</sup>This score was come from brainstorming among Process Engineer, Production and Master Blackbelt by giving 10 points as a maximum and 1 point as a minimum score.

- Sample 10 HGAs (on IAT) and measure preload by operator #1 and record preload.
- 2. Measure preload the same 10 HGAs by operators #2 and record preload.
- 3. Re-measure preload the same 10 HGAs by operators #1 and record preload.
- 4. Re-measure preload the same 10 HGAs by operators #2 and record preload.

Result in 27% of P/T ratio, 1.37% of contribution, 12.05% of Disc Inx and 2.50% of Process. 27% of P/T ratio was very high and this was the best of P/T ratio we used to get when compared with preload adjustment limits at target +/-0.05. The graphical result is illustrated as below:

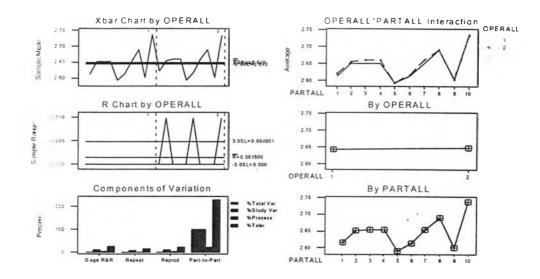
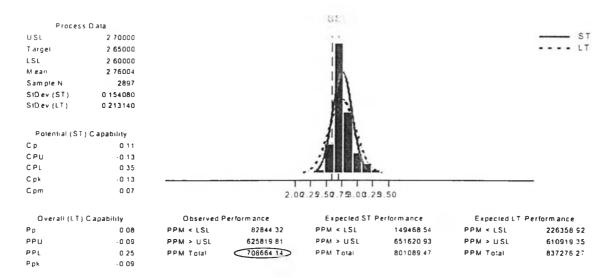


Figure 6.3 Graphical result of Preload Gage R&R

## 6.2.6 Process Capability Analysis

Process Capability was first analyzed and observed @ 700,000 DPMO and preload first yield was equal to 24% as the baseline on Cheetah 18 product. In addition, the special causes were observed at the high end of distribution. These special causes were suspected due to the amount of epoxy at FOS bond operation, autogrammer correlation and raw flexure material lot to lot variation. Normal distribution observed an DPMO reducing to 665,760 after suggesting operators to apply an epoxy at FOS bond operation, building material only one shipment and ensuring autogrammers were in good condition.



Gramload Pre-Adjust Autogrammer

Figure 6.4 Preload Process Capability analysis

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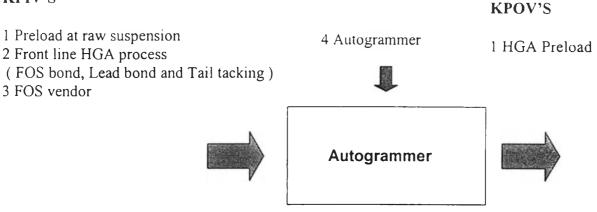
## 6.2.7 Phase Conclusion

According to Gage R&R showed 27% of P/T ratio, it means that the current preload window adjustment is too tight when compares to current Process gage standard deviation, which it is the best that we can achieve. So, in order to improve preload first yield, the appropriate preload adjustment window is taken into account.

## **6.3 Analysis Phase**

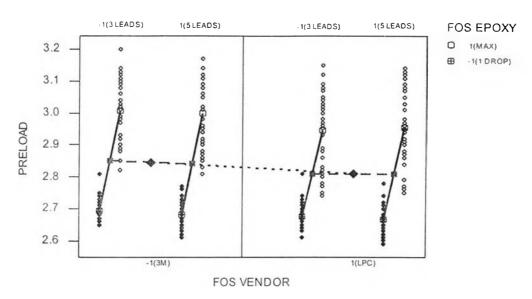
## 6.3.1 Demographics matrix for KPIV's

## KPIV'S



## 6.3.2 Multi- Vari Analysis

Multi-Vari chart was analysis by comparing among FOS bond application, FOS vendor and Tail Tack epoxy application. The result is as below.



# Multi-Vari Chart for PRELOAD By FOS EPOXY - FOS VENDOR

According to this analysis, we can obtain that

- High standard deviation of preload was observed at high epoxy level at FOS bond operation.
- Mean of preload was higher at high epoxy level at FOS bond operation.
- Preload is slightly different between FOS vendors.
- No difference observed of preload between tail tack on 3 leads and 5 leads.

# 6.3.3 Hypothesis Testing

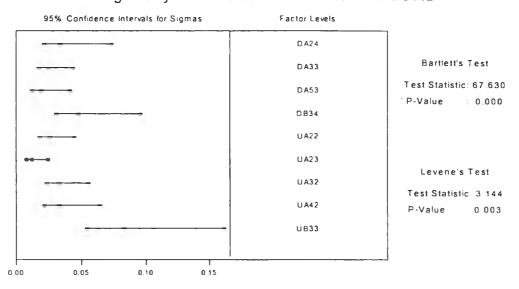
An evaluation was analyzed in order to understand what operation that effect to preload by building HGA and measuring preload on each operation. Hypothesis testing had reported that FOS bond and Tail Tacking operation do impact to preload value which is illustrated as below.

Analysis	of Var	iance for	Gramload				
Source	DF	SS	MS	F	P	1	
Operation	6	3.23824	0.53971	114.70	0.000		
Error	413	1.94332	0.00471				
Total	419	5.18156					
				Individua	1 95% C	Is For Mea	an
				Based on	Pooled	StDev	
Level	N	Mean	StDev		-+	+	+
1RAW FLE	60	2.5418	0.0539	(-*)			
2GIMBAL	60	2.5470	0.0518	(*-)			
3FOS BON	60	2.6033	0.0900		(*-)		
4COAT/TA	60	2.7348	0.0740				(*-)
5UNLOAD	60	2.7358	0.0697				(*-)
6LOAD IA	60	2.7408	0.0688				( * - )
7SPOT CLE	AN60	2.7388	0.0647				(-*)
					-+	+	
Pooled St	Dev =	0.0686		2	.590	2.660	2.730

In addition, there were several evaluations on preload Hypothesis testing on cell to cell, shift to shift, between up and down tab which will be illustrated as below.

• Hypothesis testing of preload among cells

One-way Analysis of Variance



## Homogeneity of Variance Test for GRAMLOAD

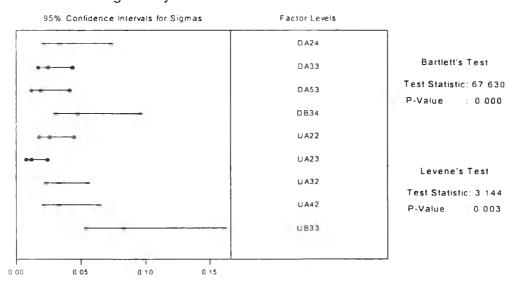
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Analysis	of Var	iance for	Gramload				
Source		SS	MS	F	F	C	
Operation				114.70	-		
		1.94332		111.70	0.000	<i>.</i>	
Total			0.001				
				Individu	ual 95% (	CIS For Mea	an
					Pooled		
Level	Ν	Mean	StDev				
1RAW FLE	60	2.5418	0.0539	(-*)			
2GIMBAL	60	2.5470	0.0518	(*-)			
3FOS BON	60	2.6033	0.0900		( * - )		
4COAT/TA	60	2.7348	0.0740				(*-)
5UNLOAD	60	2.7358	0.0697				(*-)
oload IA	60	2.7408	0.0688				(*-)
7SPOT CLEA	N60	2.7388	0.0647				(-*)
						+~	
Pooled St	)ev =	0.0686			2.590	2.660	2.730

In addition, there were several evaluations on preload Hypothesis testing on cell to cell, shift to shift, between up and down tab which will be illustrated as below.

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One-way Analysis of Variance

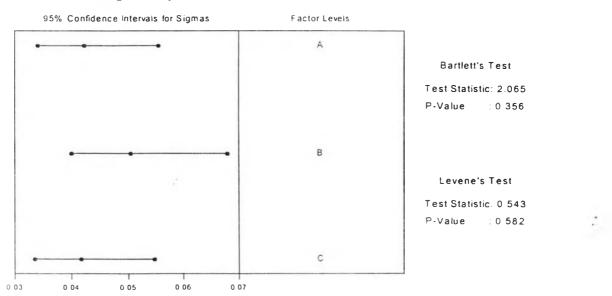


# Homogeneity of Variance Test for GRAMLOAD

One-way A	nalysi	s of Varia	ance (Cell	L)			
Source	DF	SS	MS	F	Р		
LOCATION	8	0.08496	0.01062	6.99	0.000		
Error	134	0.20366	0.00152				
Total	142	0.28862					
				Individu	al 95% CIs	For Mean	
				Based or	Pooled St	Dev	
Level	Ν	Mean	StDev	-+		+	+
DA24	12	2.7252	0.0335	(	-*)		
DA33	19	2.7470	0.0245		(*		
DA53	12	2.7793	0.0187			(*	)
DB34	14	2.7201	0.0474	(	*)		
UA22	20	2.7869	0.0256			(	*)
UA23	14	2.7554	0.0119		(	- * )	
UA32	22	2.7270	0.0328	(			
1A42	15	2.7307	0.0326	(	*	)	
UB33	15	2.7182	0.0827	(*	)		
n = 100				-+			
Pooled St	Dev =	0.0390		2.700	2.730	2.760	2.790

According to these analysis, we can conclude that there are significant different of mean and sigma of preload among cells.

• Hypothesis testing of preload among shifts

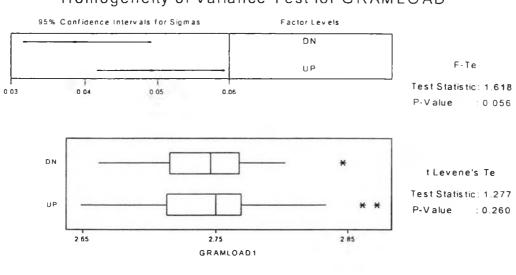


Homogeneity of Variance Test for GRAMLOAD

One-way	Analys	is of Var	iance (Shi	ft)				
Analysis	of Var	iance for	GRAMLOAD					
Source	DF	SS	MS	F		P		
SHIFT	2	0.00875	0.00438	2.19	0.11	6		
Error	140	0.27986	0.00200					
Total	142	0.28862						
				Individua	1 95% (	CIS For Me	ean	
				Based on	Pooled	StDev		
Level	N	Mean	StDev		+			
A	50	2.7387	0.0423	(	*			
В	43	2.7558	0.0505		( -		*	
С	50	2.7387	0.0417	(	*	)		
n = 100					*			
Pooled S	tDev =	0.0447		2.	736	2.748	2.160	

Base on these analysis, we can conclude that there are no significant different of mean and sigma of preload between each shift.

• Hypothesis testing of preload between up and down tab



Homogeneity of Variance Test for GRAMLOAD

 $<sup>^{10}*</sup>$  is an outliner which is calculated from, Min{highest data point, Q3+1.5(Q3-Q1) and Max{lowest data point,Q1-1.5(Q3-Q1)}.

One-way Analysis of Variance (Tab)

Analysis	of Var	iance for	GRAMLOAD		
Source	DF	SS	MS	F P	
TAB	1	C.00014	0.00014	0.07 0.792	
Error	141	0.28847	0.00205		
Total	142	0.28862			
				Individual 95* CIs For Mean	
				Based on Pooled StDev	
Level	N	Mean	StDev	+++	
DN	57	2.7426	0.0386	()	
UP	86	2.7446	0.0491	()	
n = 100					• -
Pooled St	tDev =	0.0452		2.7370 2.7440 2.7510	

Base on these analysis, we can conclude that there are no significant different of mean and sigma of preload between tabs.

## 6.3.4 Phase Conclusion

The results showed variation at raw suspension, FOS bond and Tail Tacking operation in testing of ANOM and Homogeneity on the same HGAs. Moreover, the variation among cells and shifts were observed as well.

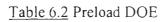
#### 6.4 Improve Phase

### 6.4.1 DOE Planing Sheet

The DOE was designed for 3 factors, 2 levels, 10 repetitions and 4 replications which the details are provided as below.

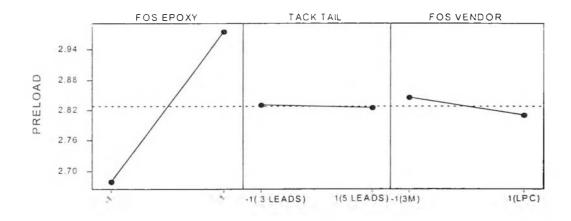
2

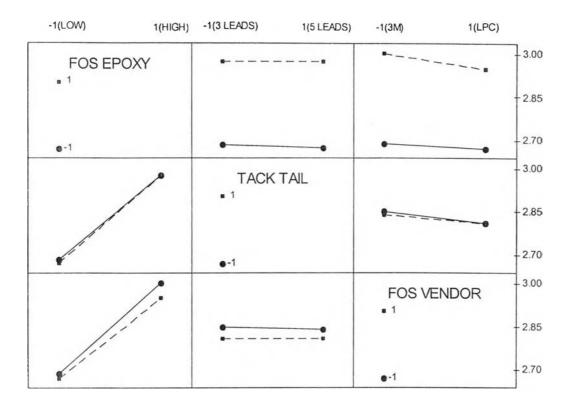
Control variables	Level -1	Level+1
1 Amount of epoxy at FOS bond	ldrop of needle tip	Release epoxy all time
	and smear to 75%	and smear to 75%
2 Amount of epoxy at Tail Tack	Cover 3 leads	Cover 5 leads
3 FOS Materail Vendors	3M	LPC



# 6.4.2 DOE Result

• Main Effect Plot: Data mean of preload



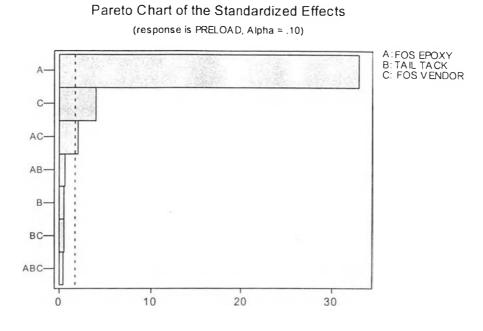


Fractional factorial

Fractional Factorial Fit

Estimated Effects an	d Coef	ficients for	PRELOAD (co	ded units)		
Term		Effe	ect Coe	f StDev Coef	Т	12
Constant			2.8278	8 0.004492	629.58	0.000
FOS EPOXY		0.296	50 <b>0.1482</b>	5 0.004492	33.01	0.000
TAIL TACK		-0.005	525 -0.0026	2 0.004492	-0.58	0.559
FOS VENDOR		-0.035	575 -0.0178	7 0.004492	-3.98	0.000
FOS EPOXY*TAIL TACK		0.005	50 0.0027	5 0.004492	0.61	0.541
FOS EPOXY*FOS VENDO	R	-0.018	350 -0.0092	5 0.004492	-2.06	0.040
TAIL TACK*FOS VENDO	R	0.005	0.0025	0 0.004492	0.56	0.578
FOS EPOXY*TAIL TACK*	FOS VE	NDOR 0.004	0.0021	2 0.004492	0.47	0.636
Analysis of Variance	for P	RELOAD (coded	d units)			
Source	DF	Seq SS	Adj SS	Adj MS	F P	
Main Effects			7.13743	2.37914 368.5	2 0.000	
2-Way Interactions	3	0.03180	0.03180	0.01060 1.6	4 0.180	
3-Way Interactions	1	0.00144	0.00144	0.00144 0.2	2 0.636	
Residual Error	312	2.01428	2.01428	0.00646		
Pure Error	312	2.01428	2.01428	0.00646		
Total	319	9.18496				

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#### • Regression Analysis

Total

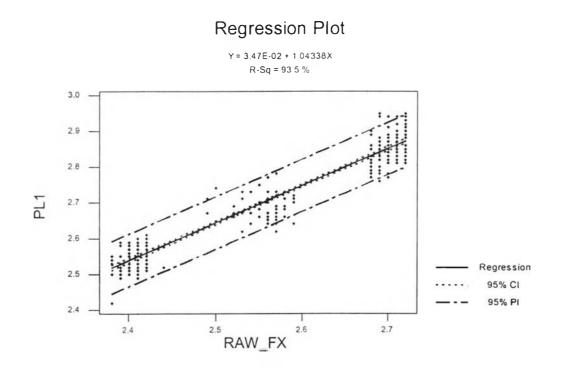
```
Regression Analysis
The regression equation is
PRELOAD = 2.83 + 0.148 FOS EPOXY - 0.0179 FOS VENDOR -
0.00925 FOS EPOXY*VENDOR
Predictor
                                StDev
                                               Т
                                                        Ρ
                     Coef
                  2.82787
                              0.00447
                                           632.34
                                                     0.000
Constant
FOS EPOXY
                  0.148250
                              0.004472
                                            33.15
                                                     0.000
FOS VENDOR
                 -0.017875
                              0.004472
                                            -4.00
                                                     0.000
FOS EPOXY*VENDOR -0.009250
                              0.004472
                                            -2.07
                                                     0.039
                R-Sq = 78.0%
                                 R-Sq(adj) = 77.8%
S = 0.08000
Analysis of Variance
                  DF
                              SS
                                         MS
                                                     F
Source
                                                              P
Regression
                  3
                          7.1626
                                      2.3875
                                                373.06
                                                          0.000
                          2.0224
                                      0.0064
Residual Error
                 316
```

9.1850

319

#### Revise process setting

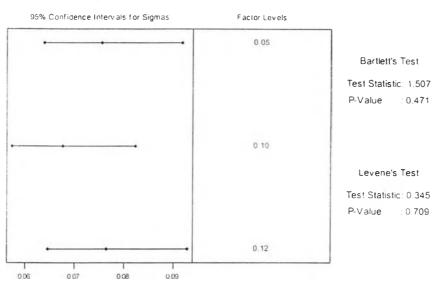
According to Multi variable analysis reported very high standard deviation of preload when apply much more amount of epoxy. So, process setting should be at low amount of epoxy. Not only the amount of epoxy which need to be adjusted but also raw flexure preload should be adjusted as well if HGA preload before adjustment is not on the target. Following graph shows preload comparing between raw suspension preload versus HGA preload before adjustment.



#### • Appropriate preload window adjustment

After studying the front line variations, the appropriate preload window adjustment has been evaluated by opening the preload window to be 3 groups, which are +/-0.05, +/-0.10 and +/-0.12. The results are provided as below.

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# Homogeneity of Variance Test for GRAMLOAD

#### One-way Analysis of Variance

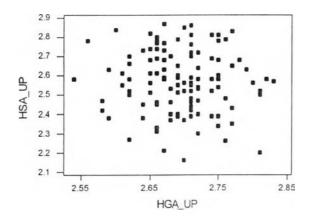
Analysis	_f Var	iance for	GRAMLOAD					
Source	DF	SS	MS	E.	P			
RANGE	2	0.01561	0.00780	1.45	0.236			
Error	267	1.43542	0.00538					
Total	269	1.45103						
				Individual	l 95 ≈ C	Is For Mea	an	
				Based on H	Pooled	StDev		
Level	N	Mean	StDev		-+	+	#	-
0.05	90	2.6592	0.0755		(	*	)	
0.10	90	2.6409	0.0678	(	*	)		
0.12	90	2.6529	0.0764	( -		*	)	
							+	-
Pooled S	tDev =	0.0733		2.	64C	2.655	2.670	

Conclusion: There are no significant different of preload between these three groups. So, the preload window adjustment group +/-0.12 has been selected for the current process.

24

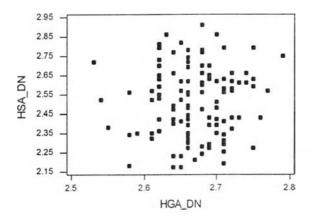
• Correlation between HGA and HSA Preload

Correlation between HGA and HSA preload has been studied by selecting HGA parts from OQA, in order to get the appropriate range of preload performance, and control build to HSA level. The result of this evaluation is illustrated as below.



CORRELATION BETWEEN HGA VS HSA (UPTAB)

#### CORRELATION BETWEEN HGA VS HSA (DN TAB)



## **Regression Analysis**

The regressio HSA_UP = 3.22	*				
Predictor	Coef	StDev	Т	P	
Constant	3.2220	0.7214	4.47	0.000	
HGA_UP	-0.2440	0.2676	-0.91	0.364	
S = 0.1633 Analysis of V	R-Sq = ariance	0.7% R-	Sq(adj) = 0	.0%	
Source	DF	SS	MS	F	P
Regression	1	0.02216	0.02216	C.83	0.364
Residual Erro	r 118	3.14580	0.02666		
Total	119	3.16796			

## **Regression Analysis**

The regression HSA DN = 2.03	*				
Predictor	Coef	StDev	Т	Р	
Constant	2.0301	0.9430	2.15	0.033	
HGA DN	0.1777	0.3531	0.50	0.616	
S = 0.1797	R-Sq =	0.2% R-	Sq(adj) = 0	. 0 ż	
Analysis of Va	riance				
Source	DF	SS	MS	F	P
Regression	1	0.00818	0.00818	0.25	0.616
Residual Error	118	3.80921	0.03228		
Total	119	3.81739			

Conclusion: There are no correlation between HGA and HSA preload. So, the incontrol changed of HGA preload will not have any effect to HSA preload.

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#### 6.4.3 Phase Conclusion

DOE analysis reported 78% R-Squared and FOS bond epoxy impact to HGA preload as a main effect. This leads to a suggestion how to apply epoxy at FOS bond operation in Control phase. Moreover, evaluation of raw suspension preload versus preload \_1 before adjustment reported 93.5% R-Squared after suggesting operators to apply epoxy at FOS bond operation. Beside, 0.15 gram of preload at raw suspension should be lower than Preload \_1 before adjustment regarding to regression equation.

However, the preload target had been changed during the evaluation due to the Drive issue that required the preload target to be up-gram in order to get the fly height to be on the target. So, the preload target had been changed from 2.65 gram to be 2.75 gram and the incoming flexure preload had been changed from 2.50 gram to 2.65 gram regarding to regression equation.

Finally, the autogrammer adjustment window has been changed from target  $\pm$ -0.05 to  $\pm$ -0.12 gram base on the frontline process variation reduction, the preload window adjustment evaluation and correlation between HGA and HSA preload result.

#### 6.5 Control Phase

## 6.5.1 Metrics to be reported and interval

Preload times adjusted per unit will be reported by weekly, daily and shiftly basis on Microsoft Intranet Explorer.

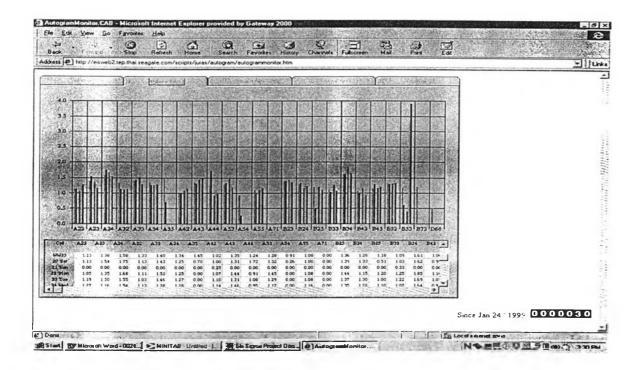


Figure 6.5 Report preload by Weekly and daily basis

## 6.5.2 Product and Tester SPC status by cell

Product and Tester SPC have been set up for each manufacturing cell. Mean, Sigma, Control limits and Input of corrective action when out of control occurred are provided as automatically system. The sample of this is illustrated as below.

1

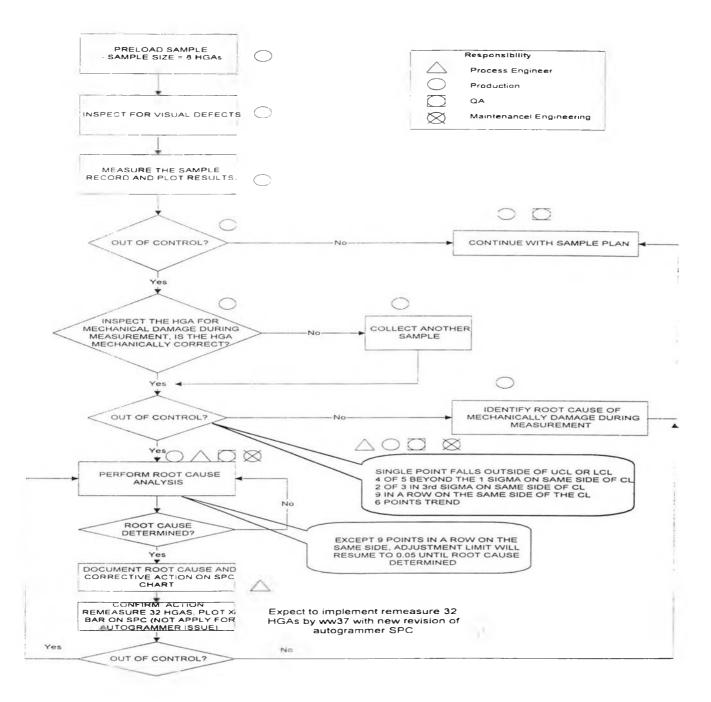
Date		Cell: D43		oster: 001		Piol Move			Sigmat 0.1		
Shift	02/13/99 N2		02/13/99 D2	02/13/99 \$1	02/13/99	02/15/99 N1	02/15/99 N2				
UT IN Y	1 2.57	2.57	2.53				and the first of the second se	D1 2.61	D2 2.7	S1	Sa
	2 2.58		2.66		Communications a property of P. C.			2.51			
	3 2.57		2.6								
	4 2.64		2.56					2.6			
	5 2.55		2.67					2.53			-
	6 2.51	2.51	2.6	2.62				2.49		And the second the second second second	
	7 2.54	2.54	2.65	2.54	2.59			2.46	a second s	2.31	
	8 2.54	2.52	2.62	2.57	2.59	2.79	2.52	2.4	2.76		
lean	2.563	2.524	2.611	2.574	2.518	2.77	2.528	2.526	2.658		
igma	0.038	0.028	0.049	0.03	ZEAST	0.019	0.051	0.074	0.077	0.108	-
69	i ter e dest							-	l in yn er		
47											21

oduct: 80415621	Cell: D43	A STATE OF A	and the second se	9 MinData	COLUMN OF THE PARTY OF	2023
1997	Out of Control	condition	02/15/9	9 02/15/99 D2	02/15/99	
One Point beyond	i control limit [UCLx, นกอนโกรส ลิมิค [UC		a second second second second second	terrore in a successive set in terrority of	2.53	S
- 中国的理由	arts which had a share of a state		XI 2.5	Contraction of the second design of		-
State State of the		Hoot Cause Analysis	2.5	3 2.61	2.53	1
	一年 一日 一日 日本 日本	T 1. MC loose clamps.	2.0	5 2.7	2.55	1
	The share a start and a start a	Clamps ชื่อกเครื่อง ออโคแกรม หลวม	2.5	3 2.51	2.62	1
		2. Contamination on fixture (receiver base). Contam 114 Fixture	2.4	the state of the s	2.44	1
Entra Consta	the state of the	3. Contamination on IAT arm. Contam 114 IAT ARM	2.4	the statement designed in the later of the statement of the	2.31	1.
教育的ないでの意識	Hat we want the	I 4. Gap due to mounting HGA and IAT arm.	2.4	and the second s	and in the second second second second second	
Sauthorn and	一条 一 一 一 一 一 一 一	มิ GAP ระหว่าง HGA กับ Test ARM	2.52			
		☑ 5. Epoxy on radius. EPOXY agun Radius ☑ 6. LAT arm burr. LAT ARM \$\$550 super	0.074	0.077	0.108	1
50 80 17		<ul> <li>B. Calibration bar failure. Cal Bar มิปัญm</li> <li>B. Catibration bar failure. ทำ Correlation ระหว่าง เครื่องมีปัญm</li> <li>10. Mean of suspansion change.</li> <li>FLEXURE เปลี่ยน SHIPMENT</li> <li>11. Change suspansion vender. เปลี่ยน VENDER โหม่</li> <li>12. Incomplete sample size ชุมมานไปกรม</li> <li>13.0thers</li> </ul>				
and the state of the second		By E/N : 053321				

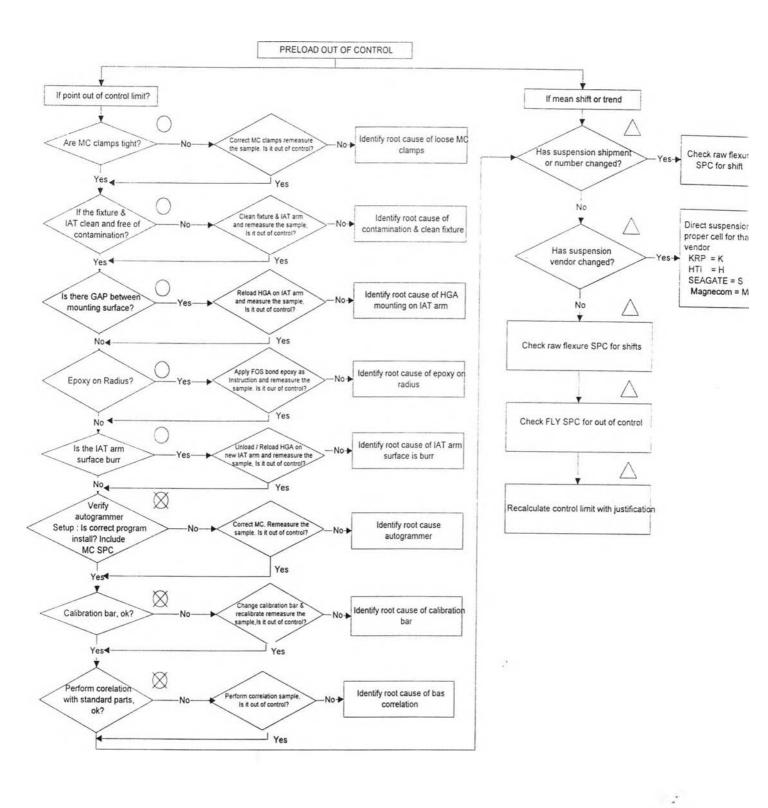
Figure 6.6 Automate PSPC

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## 6.5.3 Preload SPC procedure and root cause analysis<sup>11</sup>



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<sup>11</sup>Preload SPC Procedure and Root Cause analysis references from PCA#PEM8145555.

## 6.5.4 Phase Conclusion

- Raw suspension preload should have been controlled at vendor. Need vendor control process by using SPC.
- 2. Train Trainers, Supervisors and Operators about how to apply epoxy at FOS bond operation. In addition, visual aid of this is provided by Process engineer.
- 3. Tester SPC has been changed from 1 HGA/day to 5 HGAs/shift in order to ensure that autogrammer is under controlled all the time.
- 4. Preload SPC has been established before adjustment in order to feedback to frontline when process is out of control. In addition, there are few monitoring chart on EIS/WEB such as SPC, Autogrammer Times Adjusted/Unit by cell or by shift and Real time Out of Control monitoring.

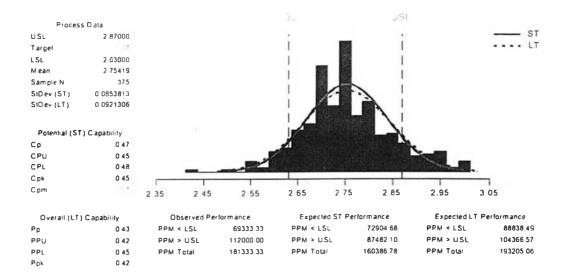
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## **<u>6.6 Product Performance</u>**

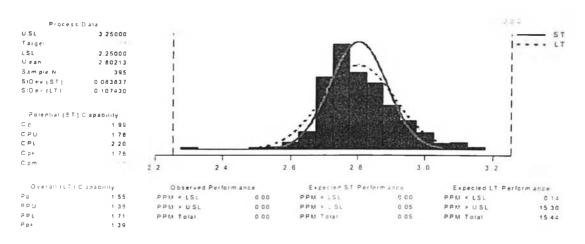
The product performances, include Preload\_1 before adjustment and Preload at OQA before and after improvement, have been tracking after implementing all improvement activities which is shown in Figure 6.7, Figure 6.8 and Figure 6.9, respectively.

From Process Capability analysis, we have observed that DPMO has been improved to 180000 DPMO and the percent of First Yield has also improved to 60%. Moreover, The preload OQA performance is maintain as same as before implementing new adjusted window.



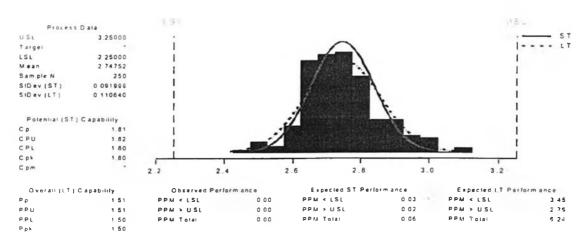
Process Capability Analysis for Preload\_1 ( Before Adjusted )

Figure 6.7 Process capability analysis after improvement



Process Capability Analysis for PRELOAD OQA (Before improve)

Figure 6.8 Process capability analysis of Preload OQA before improvement



Process Capability Analysis for PRELOAD OQA (After Improve)

Figure 6.9 Process capability analysis of Preload OQA after improvement

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