# COST RECOVERY AND UTILIZATION OF AUTOMATED CLINICAL ANALYZER IN PUBLIC HOSPITAL AND CLINICAL LABORATORY IN EAST JAVA, INDONESIA



Mrs. TRI JUNI ANGKASAWATI

A Thesis Submitted in Partial Fulfillment of the Requirements
for the Degree of Master of Science in Health Economics

Department of Economics

Faculty of Economics

Chulalongkorn University

Academic Year 1999

ISBN: 974-334-987-1

Thesis Title : COST RECOVERY AND UTILIZATION OF AUTOMATED

CLINICAL ANALYZER IN PUBLIC HOSPITAL AND CLINICAL

LABORATORY IN EAST JAVA, INDONESIA

By

: Tri Juni Angkasawati

Program

: Health Economics

Thesis Advisor

: Phitsanes Jessadachatr, Ph.D.

Thesis Co-Advisor

: Viroj Tangcharoensathien, M.D., Ph.D.

Accepted by the Faculty of Economics, Chulalongkorn University in Partial Fulfillment of the Requirements for the Master's Degree.

Dean, Faculty of Economics (Assoc. Prof. Suthiphand Chirathivat, Ph.D.)

Thesis Committee:

\*\*Muraupe Polinaud\*\* Chairman\*\*
(Assoc. Prof. Waranya Patarasuk)

\*\*Prof. Waranya Patarasuk)

\*\*Tanadachat\*\* Thesis Advisor\*
(Phitsanes Jessadachatr, Ph.D.)

\*\*Tanadachat\*\* Thesis Co-advisor\*
(Viroj Tangcharoensathien, M.D., Ph.D.)

\*\*Muraupe Polinaud\*\* Chairman\*\*

Chairman

Chairman

Thesis Co-advisor
(Phitsanes Jessadachatr, Ph.D.)

(Assoc. Prof. Isra Sarntisart, Ph.D.)

## 4285764129 : MAJOR HEALTH ECONOMICS

KEY WORD: COST RECOVERY / UTILIZATION / AUTOMATED CLINICAL ANALYZER / PUBLIC HOSPITAL / CLINICAL LABORATORY / EAST JAVA

TRI JUNI ANGKASAWATI: COST RECOVERY AND UTILIZATION OF AUTOMATED CLINICAL ANALYZER IN PUBLIC HOSPITAL AND CLINICAL LABORATORY IN EAST JAVA, INDONESIA. THESIS ADVISOR: PHITSANES JESSADACHATR, Ph.D. THESIS CO-ADVISOR: VIROJ TANGCHAROENSATHIEN, M.D., Ph.D., 84 pp. ISBN 974-334-987-1

The objectives of this study were to assess the cost recovery of Automated Clinical Analyzer (ACA) and to determine factors influencing the utilization of ACA in public hospital and clinical laboratory in East Java, Indonesia.

In calculating the cost recovery, this study applied the direct distribution for cost allocation. The cost was classified into capital cost and recurrent cost. The revenue was derived by multiplying the total number of tests with the charge. The cost recovery ratio was defined as the ratio of total revenue over total cost. For factors affecting the ACA utilization, the sample of 392 patients from public hospital, 69 patients from private clinical laboratory and 50 physicians were interviewed and analyzed by descriptive statistic to determined factor influencing utilization of ACA.

The findings indicated that, from physician point of view, factors influencing the utilization of ACA were: (1) the result of laboratory tests supporting the diagnosis; (2) easy accessibility; (3) fast result; (4) financial incentive; and (5) patient's choice. Physicians with 4 - 10 years of experience utilize the ACA more than other physicians. For the patient factors, it was found that the characteristics of patients, i.e. age, sex, education, occupation and geographical area, are the factors affecting the utilization of ACA. The utilization rate in public hospital and clinical laboratory were 17.5% and 10.7% respectively. From the economic and financial analysis, the capital cost was the largest component of total costs, followed by material cost and labor cost. The investment expenditure of ACA was the highest portion of total costs. The average total cost (ATC) in public hospital and clinical laboratory were Rp. 7,330 and Rp. 13,983 respectively. Which were lower than the average charge. The cost recovery in public hospital and clinical laboratory were 1.22 and 1.45 respectively. This implied that it was possible to reduce the charge or to increase the utilization of ACA.

ภาควิชาEconomics
สาชาวิชาHealth Economics
ปีการศึกษา1999

ลายมือชื่อถาจารย์ที่ปรึกษา
ลายมือชื่ออาจารย์ที่ปรึกษาร่วม (ว่ว ลง...)

### **ACKNOWLEDGMENTS**

First of all, thankfulness to the mercy of Almighty *Allah Subhanahu wa ta'ala*, by the grace of *Allah* I could finish all courses with the thesis work.

Also I would to express my gratitude to Ajarn Phitsanes Jessadachatr, Ph.D., my thesis advisor and Ajarn Viroj Tangcharoensathien, M.D., Ph.D., my thesis coadvisor for their guidance, support and valuable advice and time devoted to the improvement of this thesis.

I am deeply grateful to Assoc. Prof. Waranya Patarasuk, the Programme Director and also the chairman of the thesis committee and Asst. Prof Kaemthong Indaratna, Ph.D., and Assoc. Prof. Isra Sarntisart, Ph.D. as members of thesis committee for their comments, technical guidance and advice given to me for the completion of my thesis work.

I am very much thank you to all the staff of Master of Science in Health Economics Programme, especially Mrs. Kingthong and Miss Ngamsiri and all lecturers from which my knowledge and future career would benefit.

Special thanks must go to World Health Organization, Headquarters, which support me the one-year fellowship to study.

I would like to thank my director, dr. Agus Suwandono, MPH., DR. PH., who provide me the opportunity to attend the course, dr. Sukanto S, DCM, chief of Health Technology Assessment Research Group and other colleagues, dr. Wahyu D.A., dr. Tety R., Mr. Didik B., MS. and all the team in Health Services Research and Development Center Surabaya, East-Java Indonesia who helped me to collect the data for my thesis, also for all patients, physicians and the institutions which provided me the valuable information and the data for my thesis. With their cooperation I can finish my thesis.

I would like to thank to all of my friends, i.e. Wongduern, Pim, Wanida, Feroza, Phu, Kyaw, Gang, Subhas, Anis and Sombat, for their cooperation and encouragement.

Finally, I would like to express my deepest gratefull to my parents, my husband and my children for their praying all the time for my healthy and success.

Tri Juni Angkasawati

May, 2000

## **CONTENTS**

Abstrac	t
Acknow	ledgments
Content	S
List of T	ables
List of F	igures
Abbrevi	ations
CHAPT	ER 1 INTRODUCTION
	1.1 Rationale
	1.2 Research Questions
	1.3 Objectives of the Study
	1.4 Scope of the Study
	1.5 Expected Benefit
CHAPT	ER 2 LITERATURE REVIEW
	2.1 Cost of using Automated Clinical Analyzer
	2.2 Utilization of Medical Services
	2.3 Studies of Technical Evaluation of Autoanalyzer
	2.4 Cost Recovery
CHAPT	ER 3 METHODOLOGY
	3.1 Study Design
	3.2 Conceptual Framework
	3.3 Definition
	3.4 Data Collection
	3.5 Data Analysis
	3.5.1 Utilization of Automated Clinical Analyzer
	3.5.2 Cost Classification

	3.5.3 Calculation of Capital Cost	32
	3.5.4 Calculation of Recurrent Cost	34
	3.5.5 Revenue Calculation	36
	3.5.6 Cost Recovery Calculation	37
	3.5.7 Sensitivity Analysis	37
CHAPTER 4	RESULTS AND DISCUSSION	
	4.1 Utilization Pattern of Automated Clinical Analyzer	39
	4.1.1 Physician Factors	39
	4.1.2 Patient Factors	44
	4.1.3 Other Factors	49
	4.1.4 Utilization Rate	50
	4.2 Economic and Financial Analysis	52
	4.2.1 Cost	52
	4.2.2 Revenue	62
	4.2.3 Cost Recovery	62
	4.2.4 Sensitivity Analysis	66
CHAPTER 5	S SUMMARY AND CONCLUSION	
	5.1 Summary and Conclusion	70
	5.2 Policy Implication	72
	5.3 Limitation of the Study	73
References .		74
Appendices		
Appendix A	Technical Description of Automated Clinical Analyzer	79
Appendix B	Number of Tests in Public Hospital and Clinical Laboratory	81
Biography		84

# LIST OF TABLES

Table		Page
1.1	Health Budget in Indonesia 1994/1995 – 1997/1998	5
1.2	Health Facilities and Health Manpower in Indonesia 1992-1996	6
2.1	Summary of Empirical Result on Technical Evaluation of Autoanalyzer in Some Countries	14
3.1	Data Collection of Primary Data	28
3.2	Data Collection of Secondary Data	30
4.1	Specialization of Respondents	40
4.2	Knowing About Automated Clinical Analyzer in Referral Laboratory	40
4.3	Partnership with Referral Laboratory	40
4.4	Partnership with Referral Laboratory by Knowing about Automated Clinical Analyzer	42
4.5	Reason to Refer Patient to the Laboratory	42
4.6	Confirmation of the Result to the Precise Diagnosis	42
4.7	Reason for Ordering Laboratory Tests to Supports the Diagnosis by Number Year of Practiced	43
4.8	Type of Respondents in Public Hospital and Clinical Laboratory	45
4.9	Age and Sex Distribution in Public Hospital and Clinical Laboratory	45
4.10	Education of Respondents in Public Hospital and Clinical Laboratory	45
4.11	Occupation of Respondents in Public Hospital and Clinical Laboratory	47
4.12	Residence of Respondents in Public Hospital and Clinical Laboratory	47

4.13	Source of Finance of Respondents in Public Hospital and Clinical Laboratory	47
4.14	Out of Pocket Financing by Occupation of Respondents in Public Hospital and Clinical Laboratory	48
4.15	Cost Sharing of Total Cost in Public Hospital and Clinical Laboratory, 1999	53
4.16	Cost Sharing of Capital Cost in Public Hospital and Clinical Laboratory, 1999	53
4.17	Capital Cost in Public Hospital, 1999	54
4.18	Capital Cost in Clinical Laboratory, 1999	54
4.19	Material Cost in Public Hospital, 1999	56
4.20	Material Cost in Clinical Laboratory, 1999	57
4.21	Labor Cost in Public Hospital, 1999	58
4.22	Labor Cost in Clinical Laboratory, 1999	58
4.23	Average Cost and Average Charge in Public Hospital and Clinical Laboratory in East Java, 1999	60
4.24	Total Revenue in Public Hospital, October 1998 - September 1999	63
4.25	Total Revenue in Clinical Laboratory, October 1998 – September 1999	64
4.26	Labor Cost in Public Hospital Using Market Price, 1999	69
4.27	The Cost Adjusted for Market Value in Public Hospital, 1999	69
B.1	Number of Tests in Public Hospital, October 1998 to September 1999	82
B.2	Number of Tests in Clinical Laboratory, October 1998 to September 1999	83

## **LIST OT FIGURES**

Figure		Page
3.1	Conceptual Framework	22
4.1	Number of Year Practiced	43

### **ABBREVIATIONS**

ACA : Automated Clinical Analyzer

AFC : Average Fixed Cost

ATC : Average Total Cost

AVC : Average Variable Cost

BEP: Break event point

BOR : Bed Occupancy Ratio

CT scan : Computerized Tomography Scanning

ECCLS: Evaluation Control of Clinical Laboratory System

GDP: Gross Domestic Product

GNP : Gross National Product

IMR : Infant Mortality Rate

IPD : In-patient

Km : Kilometer

MC : Marginal Cost

MOH : Ministry of Health

MRI : Magnetic Resonance Imaging

OPD: Out-patient

PHC: Public Health Center

PPEKI : Perhimpunan Peminat Ekonomi Kesehatan Indonesia (Association of

Indonesia Health Economists)

Rp: Rupiah

SFBC : French Society for Clinical Biology

SPSS : Statistic Program for Social Science

USG Ultrasonography