REFERENCES

- Angus, Robert B., Gundersen, Norman A. and Cullinane, Thomas P. (2000) <u>Planning</u>.

 <u>Performing</u>, and <u>Controlling Projects</u>. Prentice Hall. Upper Saddle River.
- Gary B. Shelly., et al. (2003) <u>System Analysis and Design</u>. Thomson Course Technology. Boston, Massachusetts
- Anonymous., (2002) Operation Strategy for Industry Modules Note. Warwick Manufacturing Group and Chulalongkorn University. Coventry/Bangkok
- Anonymous., (2001) The 12 Cardinal Sins of ERP Implementation Available from: http://rockfordconsulting.com/12sinart.htm
- Derek Slater., (1999) What is ERP? Available from: www.cnn.com/TECH/computing/99

 05/28/erpent idg/
- Anonymous., (2002) <u>ERP Overview</u>. Available from: <u>http://erp.ittoolbox.com/pub/erp</u> overview htm#r1
- Matthew L. Dawson., (2002) What is an ERP system? Available from: http://erp evolution.html
- Christopher Koch., (2002) <u>The ABCs of ERP</u>. Available from: <u>www.cio.com/research erp/edit/ erpbasicshtml#erp_costs</u>
- Gartner., (2003) Chart of Accounts E-Rev.n. Available from: www.gartner.com/4 decision tools/modeling tools/costcat.pdf
- Barbara Senior., (2002) Organizational Change: The leadership of change. Gosport: Ashford Colour Press Ltd.,

- Stephen P. Robbins., (2001) <u>Organizational Behaviour: Organizational Change and Stress</u>

 <u>Management.</u> New Jersey: Prentice-Hall, Inc.
- B. M. Bass., (1990) Bass & Stogdill's Handbook of Leadership. New York: Free Press
- Gordon, J. R., (1993) A Diagnostic Approach to Organizational Behavior. Needham heights, MA, Allyn & Bacon
- Pfeffer, J., (1993) Understanding Power in Organization. London, PCP
- Covert., (1997) <u>Successfully Performing BPR</u>. Available from: http://members.oz ema i .com.au/~visible/papers/Introduction
- M. Zafar Iqbol., (2002) International Accounting. South Western Copy
- Greet H. Hofstede., (1980) <u>International Differences in Work-Related Values</u>. Bevery Hills, Calif Sage Publication
- Greet H. Hofstede and M. Bond., (1998) <u>The Confucius Connection: From Cultural</u>
 Roots to Economic Growth. Organizational Dynamic

BIOGRAPHY

Mr. Ronnarit Tangkaravakoon was born in Bangkok, 1979. He left Thailand in 1991 from Assumption Primary School for Ngee Ann Primary School, in Singapore and entered the St. Patrick Secondary school threes years after. Upon completion to secondary school he then spent the next 4 years (1997-2001) studying Bachelor of Engineering majoring in Industrial Engineering at Sirindhorn International Institute of Technology Thammasat University Thailand and further his study in 2001, studying Engineering Business Management for Master degree at Regional Centre for Manufacturing System Engineering, Chulalongkorn University of Thailand and University of Warwick from England.

