

## References

- Anuwat, S. (2001). Road to Hospital Accreditation. *Handbook of Practical Learning.* 2<sup>nd</sup> Edition. Hospital Accreditation Thailand.
- Anuwat, S. (1998). *The first step of TQM/CQI in hospitals.* Health Systems Research Institute Publishing.
- Anuwat, S. (1999). *The Process of Health Development Activity.* Health Systems Research Institute Publishing..
- Deming, WE. (1986). *Out of the Crisis*. Massachusetts Institute of Technology.
- JCAMO. (1992). *Using Quality Improvement Tools in a Health Care Setting.* Illinois: JCAMO.
- Leebov,W.& ERSOZ CJ.(1991). *The Health Care Manager's Guide to Continuous.* (n.p.).
- Neil Davis,Pham.D. & Michale R. Cohen, B.S. (1981). *Medication Errors: Causes and Prevention.*
- Phirom, K., Monchai, C.and Thaweesin T. (1999). *Principles of successful research. Quality Improvement.* Chicago, IL: American Hospital Publishing.
- Roland, KE. (1993). *CQI in Health Care.* (SL): (S.N.).
- Shaorasin, S. (1999). Medication Errors, Preventions, Analysis and Reports: *Handbook of Professional Standards of Pharmacy Hospital.*
- The Quest for Error proof medicine. Available from :  
[http://www.medscape.com/scp/DBT/1997/v09\\_no6/d3220.ihi/d3220.ihi.html](http://www.medscape.com/scp/DBT/1997/v09_no6/d3220.ihi/d3220.ihi.html)

The Road to Service Quality Development for Public. (1999). *Documents for 1<sup>st</sup> National Conference on “Development and Hospital Accreditation”*. (n.p.).

Wilson, C. (1992). *QA/CQI: Strategies in Health Care Quality*. Toronto: W.B. Saunders.

Withoon, S. (1998). *Handbook for Quality Organization 2000*. (n.p.).

## **Curriculum Vitae**

Name Rungphet Saengthong

Date of Birth 11 / 05 / 1966

Sex Female

Nationality Thai

Marital status Married

### Educational Background

1989 Diploma in Nursing and Midwifery: Equivalent to Bachelor of Nursing

1989-1991 Nursing staff at Inpatient Department : Maharaj hospital

1992-2001 Chief of Inpatient Department : Banprak hospital

2000-2001 Manager of Quality Development Coordination Center :  
Banprak hospital