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APPENDIX A

INTERVIEW QUESTIONNAIRES

Production Manager (Interview 1)

What are the problems within the TKM Department?

- Cannot meet deadlines because items are out of stock and there is a delay in obtaining the components.

What is the current process from customer order placement to order delivery?

- Once an order is confirmed at the sales department, I draft a production schedule for the month according to deadlines.
- At the beginning of each day, the jobs for that day are sorted.
- The component requirements are calculated for the day, and material requests are placed at the stock department.
- If the components are in stock for a job then the job can be started.
- If some components are not in stock then the job has to be delayed while the components are ordered or produced by ABC subsidiary. When the new components arrive they are recorded at the stock department, and they stay there until the re-scheduled job comes up.
- Completed items stay in the stock department until an order is complete. When an order has been completed it is sent to the customer.

Production Manager (Interview 2)

What do you expect from an MRP system?

- To automate the planning of material requirements
- To help decide if a production schedule is feasible in terms of ABC subsidiary's, and TKM department's capacity

How should the system perform?

- Operate on a weekly time period
- Should be simple so people with limited computer experience can operate the system without difficulty
- An option should be made to save and load draft production schedules
- The production schedule from the MRP system should be used as a substitute for the old paper version
- The LFL techniques should be used for the time being because it is considered to maintain system stability better than dynamic lot-sizing techniques

What information do you require in the component order schedule?

- Component Code
- Component Name
- Lot-sizing technique
- Estimated Leadtime
- Gross requirements
- Projected inventory
- Net requirements
- Order schedule

Purchasing Manager

What information do you require to place orders for components?

- Component Code
- Component Description
- Quantity
- Supplier
- Date to order component
- Expected date of delivery



APPENDIX B

TEST RUN OUTPUTS

Table B-1 Master production schedule used in the final test run of the MRP system

Master Production Schedule at 27-05-2003

Order ID	Model Code	Description	Qty	Man Hour	Start Date	End Date	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
030204	112005	PLC	20	280	03/06/2003	27/06/2003	5	5	5	5				
030220	222007	AC Power Supply 0-250V 2A	50	75	11/06/2003	27/06/2003		15	15	20				
030121	222006	Signal Function Generator	56	110	11/06/2003	24/06/2003		19	18	18				
030120	210001	Motor - 3 Phase 2 Speed	1	10	19/06/2003	27/06/2003			1					
030125	222012	Double Outlet & Schuko Socket 16A 220V AC	150	75	24/06/2003	10/07/2003				50				
021202	112001	PLC	10	60	30/06/2003	04/07/2003				10				
021212	211007	Vehicle Alternator 12V	50	32	30/06/2003	03/07/2003				50				
021220	112002	PLC	3	32	30/06/2003	03/07/2003				3				
030106	112005	PLC	20	300	03/07/2003	15/07/2003				9			2	
031222	222009	AC/DC Power Supply	15	30	03/07/2003	18/07/2003				5			5	
031330	222004	Power Supply Console	5	40	09/07/2003	11/07/2003							5	
030124	222001	Power Supply Console	26	16	10/07/2003	14/07/2003						15	10	
031252	222020	Traffic Light	1	2	10/07/2003	10/07/2003						1		
031253	222025	Silo System	1	2	10/07/2003	10/07/2003						1		
031254	222023	Star Delta Control	1	2	10/07/2003	10/07/2003						1		
031256	222019	Filling System	1	2	10/07/2003	10/07/2003						1		
030116	211006	Vehicle Alternator 12V	30	150	14/07/2003	18/07/2003							30	
030115	211006	Vehicle Alternator 12V	30	8	14/07/2003	31/07/2003							15	15
021221	112002	PLC	10	60	14/07/2003	31/07/2003							5	5
030206	222003	Power Supply Console	5	40	21/07/2003	25/07/2003							5	5
030127	222002	Power Supply Console	26	100	23/07/2003	31/07/2003								25

Signature _____ Date _____

Table B-2 Component order schedule from final test run

(1)

200100		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Aluminium Alloy Motor Casings</i>						Safety Stock:		1	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements				1					
Projected Inventory	1	1	1	1	1	1	1	1	1
Net Requirements	0	0	1	0	0	0	0	0	0
Order Schedule	0	1	0	0	0	0	0	0	

(2)

200150		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Fan Casings</i>						Safety Stock:		1	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements				1					
Projected Inventory	3	3	3	2	2	2	2	2	2
Net Requirements	0	0	0	0	0	0	0	0	0
Order Schedule	0	0	0	0	0	0	0	0	

(3)

200200		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic Casings</i>						Safety Stock:		10	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements								45	15
Projected Inventory	60	60	60	60	60	60	60	15	10
Net Requirements	0	0	0	0	0	0	0	0	10
Order Schedule	0	0	0	0	0	0	0	10	

(4)

200201		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic Casings</i>						Safety Stock:		10	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						50			
Projected Inventory	60	60	60	60	60	10	10	10	10
Net Requirements	0	0	0	0	0	0	0	0	0
Order Schedule	0	0	0	0	0	0	0	0	

(5)

200205		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casings</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						10			
Projected Inventory	11	11	11	11	11	3	3	3	3
Net Requirements	0	0	0	0	0	2	0	0	0
Order Schedule	0	0	0	2	0	0	0	0	

(6)

200206		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casings</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						10			
Projected Inventory	11	11	11	11	11	3	3	3	3
Net Requirements	0	0	0	0	0	2	0	0	0
Order Schedule	0	0	0	2	0	0	0	0	

(7)

200210		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						10			
Projected Inventory	12	12	12	12	12	3	3	3	3
Net Requirements		0	0	0	0	1	0	0	0
Order Schedule		0	0	0	1	0	0	0	

(8)

200211		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						6		10	10
Projected Inventory	13	13	13	13	13	7	7	3	3
Net Requirements		0	0	0	0	0	0	6	10
Order Schedule		0	0	0	0	0	6	10	

(9)

200214		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						3		5	5
Projected Inventory	14	14	14	14	14	11	11	6	3
Net Requirements		0	0	0	0	0	0	0	2
Order Schedule		0	0	0	0	0	0	2	

(10)

200215		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements		5	5	5	5	9	9	2	
Projected Inventory	15	10	5	3	3	3	3	3	3
Net Requirements		0	0	3	5	9	9	2	0
Order Schedule		0	3	5	9	9	2	0	

(11)

200218		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements		5	5	5	5	9	9	2	
Projected Inventory	14	9	4	3	3	3	3	3	3
Net Requirements		0	0	4	5	9	9	2	0
Order Schedule		0	4	5	9	9	2	0	

(12)

200219		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Plastic PLC Casing</i>						Safety Stock:		3	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements		5	5	5	5	9	9	2	
Projected Inventory	13	8	3	3	3	3	3	3	3
Net Requirements		0	0	5	5	9	9	2	0
Order Schedule		0	5	5	9	9	2	0	

(25)

300020		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Bakelite Board</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	6	6	6	6	6	6	5	5	5
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0	0	

(26)

300023		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Bakelite Board</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	7	7	7	7	7	7	6	6	6
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0	0	

(27)

300025		Order Quantity:		Lot-for-lot		Leadtime:		1	
<i>Bakelite Board</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	15	15	15	15	15	15	14	14	14
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0	0	

(28)

301030		Order Quantity:		Lot-for-lot		Leadtime:		2	
<i>Aluminum Module Case</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							5		25
Projected Inventory	30	30	30	30	30	30	25	25	5
Net Requirements		0	0	0	0	0	0	0	5
Order Schedule		0	0	0	0	0	5		

(29)

301031		Order Quantity:		Lot-for-lot		Leadtime:		2	
<i>Aluminum Module Case</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						5	5	5	
Projected Inventory	18	18	18	18	18	13	8	5	5
Net Requirements		0	0	0	0	0	0	2	0
Order Schedule		0	0	0	0	2	0		

(30)

301033		Order Quantity:		Lot-for-lot		Leadtime:		2	
<i>Aluminum Module Case</i>						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements					50	50	50		
Projected Inventory	15	15	15	15	5	5	5	5	5
Net Requirements		0	0	0	40	50	50	0	0
Order Schedule		0	40	50	50	0	0		

(31)

301036		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	24	24	24	24	24	24	23	23	23
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0		

(32)

301037		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	16	16	16	16	16	16	15	15	15
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0		

(33)

301041		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							1		
Projected Inventory	19	19	19	19	19	19	18	18	18
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0		

(34)

301046		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements							15	10	
Projected Inventory	17	17	17	17	17	17	5	5	5
Net Requirements		0	0	0	0	0	3	10	0
Order Schedule		0	0	0	3	10	0		

(35)

301047		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements									5
Projected Inventory	16	16	16	16	16	16	16	16	11
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0		

(36)

301048		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements			15	15	20				
Projected Inventory	30	30	15	5	5	5	5	5	5
Net Requirements		0	0	5	20	0	0	0	0
Order Schedule		5	20	0	0	0	0		

(37)

301049		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements									1
Projected Inventory	20	20	20	20	20	20	19	19	19
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0	0		

(38)

301050		Order Quantity:		Lot-for-lot		Leadtime:		2	
Aluminum Module Case						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements			19	18	18				
Projected Inventory	20	20	5	5	5	5	5	5	5
Net Requirements		0	4	18	18	0	0	0	0
Order Schedule		18	18	0	0	0	0		

(39)

302051		Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements									25
Projected Inventory	40	40	40	40	40	40	40	40	15
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0			

(40)

302052		Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements									5
Projected Inventory	30	30	30	30	30	30	30	30	25
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0			

(41)

302053		Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements									5
Projected Inventory	30	30	30	30	30	30	25	25	25
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0			

(42)

302055		Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB						Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements			19	18	18				
Projected Inventory	30	30	11	5	5	5	5	5	5
Net Requirements		0	0	12	18	0	0	0	0
Order Schedule		18	0	0	0	0			

(43)

302056	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements		15	15	20					
Projected Inventory	50	50	35	20	5	5	5	5	5
Net Requirements		0	0	0	5	0	0	0	0
Order Schedule		5	0	0	0	0			

(44)

302058	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements					5	5	5		
Projected Inventory	30	30	30	30	30	25	20	15	15
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0			

(45)

302061	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements				50	50	50			
Projected Inventory	30	30	30	30	5	5	5	5	5
Net Requirements		0	0	0	25	50	50	0	0
Order Schedule		25	50	50	0	0			

(46)

302063	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						15	10		
Projected Inventory	10	10	10	10	10	10	5	5	5
Net Requirements		0	0	0	0	0	10	10	0
Order Schedule		0	0	10	10	0			

(47)

302068	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						1			
Projected Inventory	30	30	30	30	30	30	29	29	29
Net Requirements		0	0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0			

(48)

302069	Order Quantity:		Lot-for-lot		Leadtime:		3		
PCB					Safety Stock:		5		
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	
Gross Requirements						1			
Projected Inventory	5	5	5	5	5	5	5	5	5
Net Requirements		0	0	0	0	0	1	0	0
Order Schedule		0	0	1	0	0			

(49)

302072	Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB					Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Gross Requirements						1		
Projected Inventory	8	8	8	8	8	8	7	7
Net Requirements		0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0		

(50)

302074	Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB					Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Gross Requirements						1		
Projected Inventory	30	30	30	30	30	30	29	29
Net Requirements		0	0	0	0	0	0	0
Order Schedule		0	0	0	0	0		

(51)

302078	Order Quantity:		Lot-for-lot		Leadtime:		3	
PCB					Safety Stock:		5	
Period	Week 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8
Gross Requirements		5	5	5	5	22	9	7
Projected Inventory	30	25	20	15	10	5	5	5
Net Requirements		0	0	0	0	17	9	7
Order Schedule		0	17	9	7	5		

Table B-3 Component order list for current week

Component ID	Description	Qty	Supplier	Order Date	Expected DoD
300006	Bakelite Board	9	ABC	30/05/2003	06/06/2003
300007	Bakelite Board	5	ABC	30/05/2003	06/06/2003
301048	Aluminum Module Case	5	ABC	30/05/2003	13/06/2003
301050	Aluminum Module Case	18	ABC	30/05/2003	13/06/2003
302055	PCB	18	ABC	30/05/2003	20/06/2003
302056	PCB	5	ABC	30/05/2003	20/06/2003
302061	PCB	25	ABC	30/05/2003	20/06/2003



BIOGRAPHY

Stanley Kriangsak Crosby was born on 9th September 1978, to Stanley Nelson and Tidporn Crosby. He went to St Christopher's School in Bahrain up until he was 16, and then went to the Rutland College in the UK to complete his A-levels. In 1997, he studied at the University of Nottingham, and received a Bachelor Degree in Mechanical Engineering in 2001. After receiving the degree from the University of Nottingham, he came to Thailand, then enrolled on the Master Degree course at the Regional Centre for Manufacturing Systems Engineering, Chulalongkorn University.