

PILOT PROJECT MANAGING SUMMARY DISCHARGE SYSTEM IN IPD  
AT ROI-ET HOSPITAL

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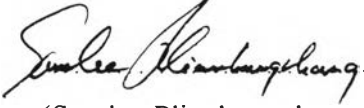
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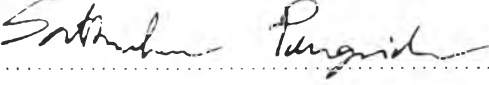
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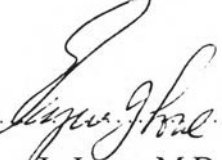
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## ABSTRACT

This study is aimed to Managing discharge summary system of inpatient department at Roi-Et Hospital. The objective of the development is to reduce numbers of overdue charts to be less than 10% and no loss of charts. The study time was from the 1<sup>st</sup> March to the 31<sup>st</sup> of August 2000. The technique of TQM was applied to encourage all the personnel of the organization to participate in work improvement. This TQM technique could solve the problem effectively.

This study collected all the summary discharge charts from 23 inpatient wards. The Cross Functional Team was also set up to solve the problem of overdue and lost charts. The team was composed of doctors, nurses, Internal Medical Record Statistics personnel, and personnel of the medical information center . The statistics used for data analysis was the percentage.

The results from the study are as follows.

1. There were 12,024 charts (99.80%) which were summarized and sent to Internal Medical Record Statistics Unit.
2. There were 24 overdue charts (0.2%)
3. there were no lost charts. (0%)

Hence the TQM technique has shown to be a suitable alternative for each hospital to develop work system to achieve the quality system.

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